



City of Gonzales Utility Rates for July 1, 2019 – June 30, 2020

Each new customer must complete a new account registration form for water, sewer and trash services at City Hall. The following information is required: service address, driver's license or an identification card. A \$150.00 deposit is required for all residential service (excludes property owners), \$300.00 for all commercial and \$1,000.00 for industrial users. Also, there is a \$20.00 connect/transfer fee for all users. The City does not pay interest on water deposits. The City will apply deposit to any outstanding account balance and if any remaining deposit balance shall be refunded to customer 30 days after the account is closed.

Water Service - Flat Rates	
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5/8" Meter	\$19.11
1" Meter	\$20.29 + \$6.81 fire sprinkler fee (if applicable)
	Additional charges for different meter sizes

Consumption Fees for Residential/Commercial/Industrial*	
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00-25 Units of Water	\$1.96
26-30 Units of Water	\$2.03
31-49 Units of Water	\$2.21
50+ Units of Water	\$2.45
*Industrial Users	\$1.96 per unit plus applicable water meter flat rate

Sewer Service – Flat Rates		
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Residential	\$ 27.43	+ \$2.03 for Lift Pump Users (if applicable)
Commercial	\$ 13.10	+ \$2.08 per unit
Industrial	\$ 269.94	+ \$2.08 per unit

Trash Services – Flat Rates			
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	Collection	Disposal	Total Charges
32 gallon container *	\$16.61	\$9.02	\$25.63
48 gallon container	\$17.96	\$12.52	\$30.48
64 gallon container	\$23.39	\$24.65	\$48.04
96 gallon container	\$28.87	\$36.79	\$65.66

*Special waste collection service for seniors (62 years and older) and residents with disabilities.

Additional charges will be applied for: contaminated carts (per trip), call back (per trip), overloaded can (per bag), extra can and/or cart replacement. Trash collection and disposal for all residential locations occur on Monday mornings. **If you have questions regarding your trash services, please call Tri-Cities Disposal at 1-888-678-6798.**

Be advised that failure on your part to not receive a utility bill does not excuse non-payment.

Restoration of Service

During Normal Hours of Operation \$50.00 for normal hours of operation Monday through Friday
8am to 5 pm, except holidays.

After Hours of Operation \$100.00 for After Hours Reconnection after 5pm to 10pm including weekends and holidays. Customer is required to pay entire delinquent amount plus after

hours fee of \$100.00 at the time of reconnection. Customer is required to be present when services are reconnected. Only personal checks or money orders will be accepted by field personnel, no cash.

After Hours Telephone Number

In order to receive After Hours Reconnection Service customer shall call our answering service which is available during non-business hours.

(831) 758-7630.

Bills are due and payable by the due date; a 10% penalty is applied if payment is not received by 5:00pm at City Hall and online at www.ci.gonzales.ca.us or 4:00pm at the drop boxes. Drop boxes are located by the Post Office, Shopping Center (by Starbucks) and outside of City Hall.
For any questions regarding your utility bill please call our office at (831) 675-5000.
Si tiene preguntas sobre su factura por favor llame al (831) 675-5000.

IMPORTANT UTILITY DATES TO REMEMBER

The monthly utility bill will be mailed by the 5th of every month and is due every 4th Tuesday of the month. If not paid by due date, utility bills become delinquent and are subject to a 10% penalty.

FECHAS IMPORTANTES DE UTILIDADES PARA RECORDAR

Su cobro de utilidades del mes será enviado antes del quinto día del mes y se vence el cuarto martes de cada mes. Si su factura no es pagada antes de la fecha indicada, se le aplicará un 10% de multa.

Billing Month Mes de Utilidades	Mailing Date on or before Fecha de Envío	Due Date Fecha de Vencimiento	7 Day Notice Aviso de 7 dias	Shut-off Date Fecha de Desconexión
December 2019	01/03/20	01/28/20	03/19/2020	03/30/2020
January 2020	02/05/20	02/25/20	04/16/2020	04/27/2020
February 2020	03/05/20	03/24/20	05/14/2020	05/26/2020
March 2020	04/03/20	04/28/20	06/18/2020	06/29/2020
April 2020	05/05/20	05/26/20	07/16/2020	07/27/2020
May 2020	06/05/20	06/23/20	08/13/2020	08/24/2020
June 2020	07/03/20	07/28/20	09/17/2020	09/28/2020