GonzalesCA.gov Website Training Guide



Contents

Signing In	2
Getting to know your site	
Department or Topic Page - Edit	4
Document - Add, Edit, Remove	8
News Item - Add, Edit, Remove	13
Event Item - Add, Edit, Remove	18
Quick Link - Edit	20
Best Practices	22
Addendum A - "Service Request Form" Editing	24
B - Kick Kiosk, adding/editing	27
C - Map Documents,adding/editing	32
D - Resources, adding/editing	35

GonzlaesCA.gov Website Training Guide

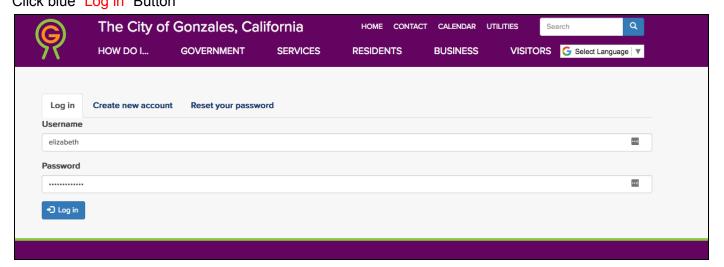
For Department Editor Level - may go directly to publication

NOTE: Until full public launch use the url:

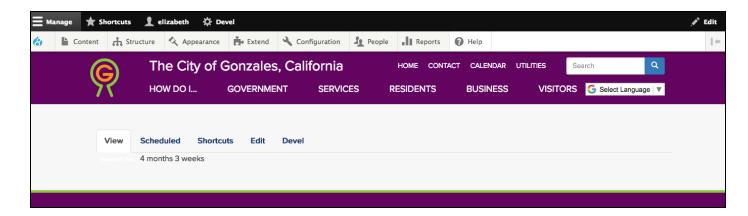
http://dev-city-of-gonzales.pantheonsite.io to sign in and make any changes.

Signing In

Navigate to: website url/user - ex: gonzalesca.gov/user Enter your email ex: hwolgamott@ci.gonzales.ca.us Enter your password - case sensitive Click blue "Log in" Button

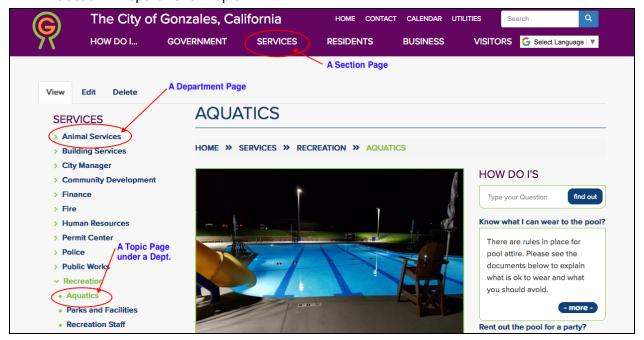


When you are fully logged in, you will see a screen similar to this one. It may look different based on your permission level.



Getting to know your site:

There are different levels of pages: Section - Department - Topic



There are also some unique pages:

- Home
- Specialty (ex: Department Staff Pages, Video Page, Calendar/Events, Document Archive, City Directory, etc.)

Depending on your level of permissions, you will be able to edit specific pages within your assigned departments. If you are assigned to a department as an Editor or Assistant Editor, you will automatically be able to edit the topic pages below that Department.

Some pages are set-up to populate automatically - these are called "Specialty Page". These pages cannot not be edited as they pull information from set sources to create the page.

Making changes:

Once you are signed in, you can begin to edit, add, or remove content. Keep in mind that there is caching in place for the site, so any changes that you make may not be visible to everyone for up to 15-20 minutes while the site catches up to your edits.

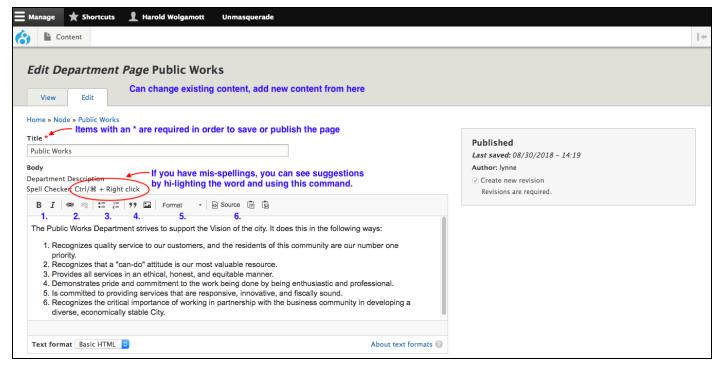
Edit a Department or Topic Page

Navigate to the page you want to edit or add content to to begin. Ex: gonzalesca.gov/public-works

To edit ANY part of the page, click on the "Edit" tab above the page title



You will now be in the Editor's View WYSIWYG.

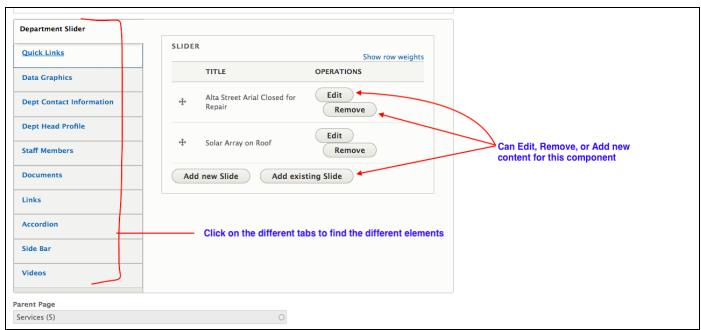


The editor bar on top of the body field is much like a Word document:

- 1. Bold & Italic highlight words and apply formatting
- 2. Make a series of lines or type into a bulleted or numbered list
- 3. Insert a block quote (indent without bullet), or photo
- 4. Select from a list of pre-set site-specific formats "normal", "Heading1", "Heading2, etc.
- 5. VERY IMPORTANT When bringing copy from Word or other type of document, you need to <u>strip out formatting first</u>. Click "W" icon. If browser allows pop-up, a window will show to paste copy into. OR you can copy text onto a plain-text editor, strip out formatting, and then re-copy and paste into WYSIWYG.

More Components of a Department or Topic Page - found below the body content:

Clicking on the different tabs opens up the different elements on a page. You can edit, add, or remove these elements from here.



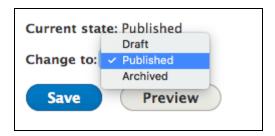
Saving Changes to page and elements of page:

At bottom of WYSIWYG is **SAVE button**. If working on many changes for one page, we suggest saving more frequently.



There are three different states of saving - Draft, Published, Archived

- 1. Draft is just that Moderation will happen on a draft
- 2. Published is "live" Only Dept. Editors and higher are able to publish
- 3. Archived is "unpublished" Department Editors and higher are able to do this.



Alternative Way to get into Editor's View

On any page you can edit, below the main Left Side Menu, is the EDITOR'S MENU. You may open and navigate to specific parts of the editor's view by clicking on these links.



EX: Clicking on the Edit or Add "Department Head Profile" will open the following editor's view:



Once you are in the Editor's View (WYSIWYG) you can continue to navigate around the back-end of the page making additional edits if you want.

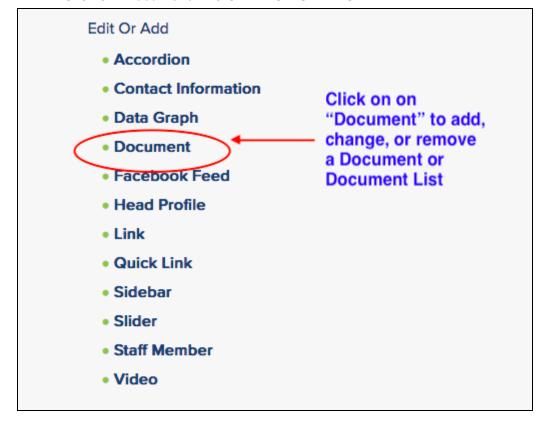
Add, Edit, Remove a Document

Documents exist in many places on the site:

- 1. On a Department or Topic Page
 - a. As individual documents
 - b. As part of a Document List
- 2. On the Document Archive automatically displays documents from entire site
- 3. As part of a News Item, Event, Job Listing, or Bid Request
 - a. As individual documents
 - b. As part of a Document List
- 4. Linked in the body of a page or an element

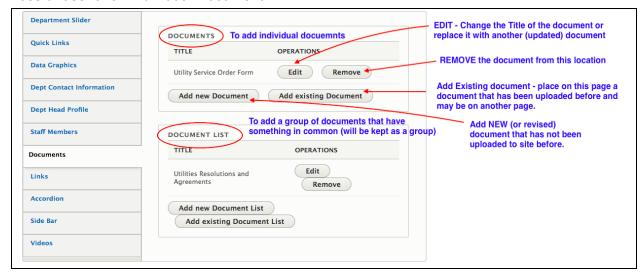
Note: The principle of adding a document is similar throughout the pages and elements.

- 1. Navigate to the page or element you want to add a document to.
- 2. Click on "Document" in the EDITOR'S MENU.

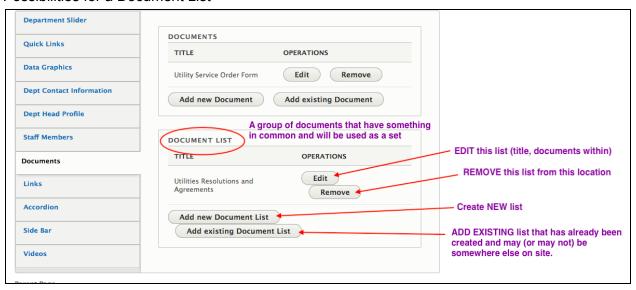


The document tab of the page will open automatically. From here you can edit individual Documents and also Document Lists

Possibilities for an individual Document

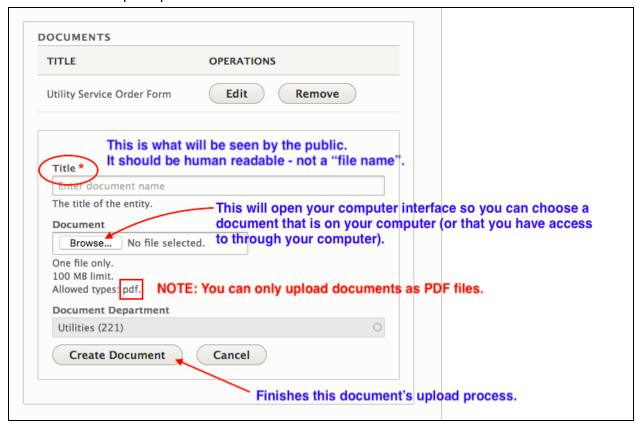


Possibilities for a Document List



Add New Document:

Click on the "Add new Document" button in the Document Editor's view (WYSIWYG). This window will open up:

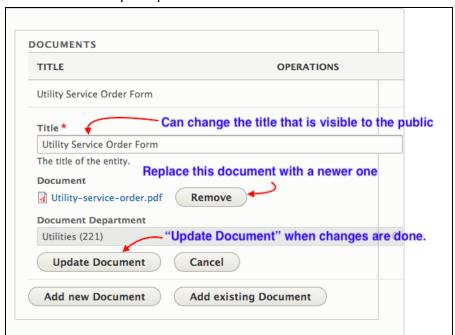


- 1. Fill in the Title What the public will see. Make it a real title, not just a file name.
- 2. Browse Find the file on your computer. Make sure the file name is descriptive (human readable). EX: "Annual_Report_2018" (best practice: use "_" or "-" between words not spaces. Also use a descriptive name rather than "ar82018.")
- 3. Click on Create Document for it to finish the upload process.
- 4. Upload more individual documents in this way. You can upload as many as you would like. If you have more than a few, you may consider if any of them could be grouped together in a Document List.
- 5. Save your work!

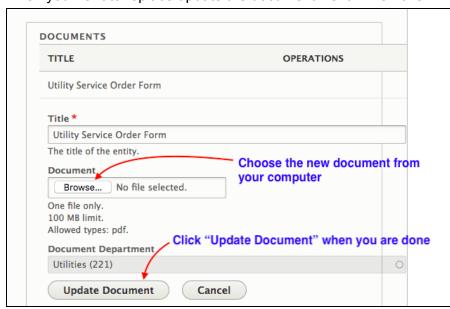


Edit Document:

Click on the "Edit" button in the Document Editor's view (WYSIWYG). This window will open up:



When you want to replace/update the document - Click "Remove"

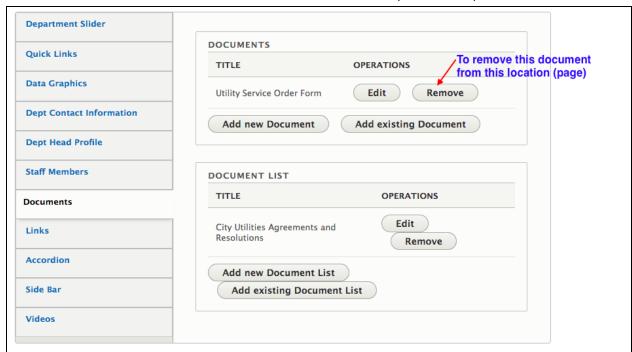


NOTE: When you update a document the site will make that same change happen everywhere that document is on the site.

Click "Update Document" when you are done and the SAVE your work.

Remove Document:

Click on the "Remove" button in the Document Editor's view (WYSIWYG).



Choose between removing it from this one location (page), or deleting it from the entire site. We recommend always using the "Remove" option to safeguard against deleting the document from ALL the locations on the site.

NOTE: if you want to replace the document with another version of the document follow the Edit Document procedures. Then the document will be replaced EVERYWHERE on the site.



Add, Edit, Remove a News Item

Add News Item:

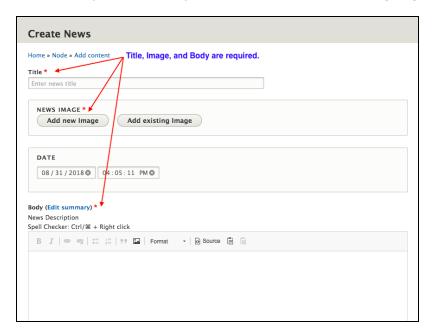
Navigate to the "lowest page" where you would want the News Item to appear. EX: Community Involvement - under Fire Department. This way the news will filter its way up the ladder to the Department and Section.

Click on the Add News link in the EDITOR'S MENU.



Fill in the Form with:

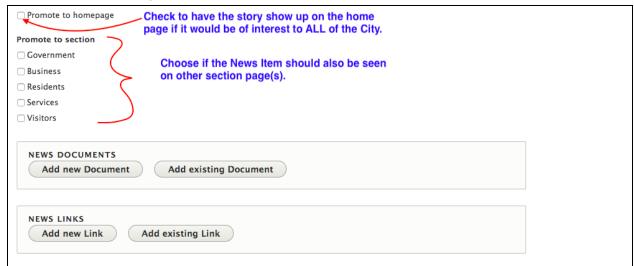
- 1. Title this is the news Headline. Make it eye-catching
- 2. Image will get people's attention better than just words
- 3. Date automatically sets for now, but you can change to any date you would like
- 4. Body tell the story of what happened or what is going to happen



To put in an image:

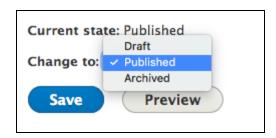
Assign a title to the image - make it descriptive ex: Dog Sitting in the Grass

Decide if you want to promote your news item to the home page or other section pages. Click the boxes of the ones you want.



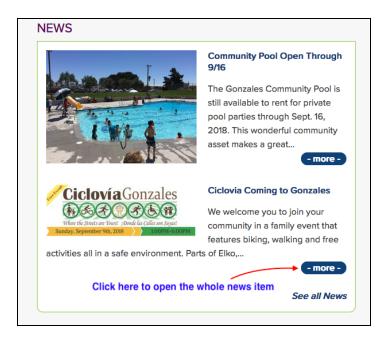
Add Documents or Links if you want.

Save your work!



Edit a News Item:

Find the news item on the site and click the "more" button to open the full new item.



Click on "Edit" to get into the back end of the new item.



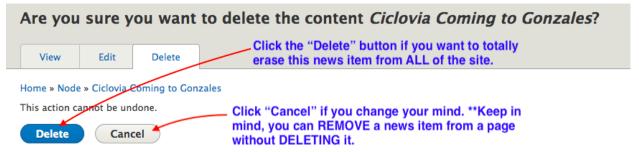
One you are in the back end (it's the same one as when you create a new item), make any changes you need to and **save your work**.



Delete a News Item:

Just like when you want to edit, find to the news item you want to delete. Click the "more" button to open it up.

When you get into the editor mode, you click the "Delete" tab. If you change your mind you can click "Cancel" which will pop you back to seeing the total news item view.



Alternative method to Edit or Delete a News Item from an internal page:

Go to the page you see the news item.

Click on Edit - "News" in the Editor's Menu.



Choose the News item you want to edit or delete



Once you are in the back end you can make all changes you need.

Don't forget to Save your work.



Add, Edit, Remove an Event Item

Events are not just parties - they are any scheduled meeting, or deadline that you might want to note on the calendar.

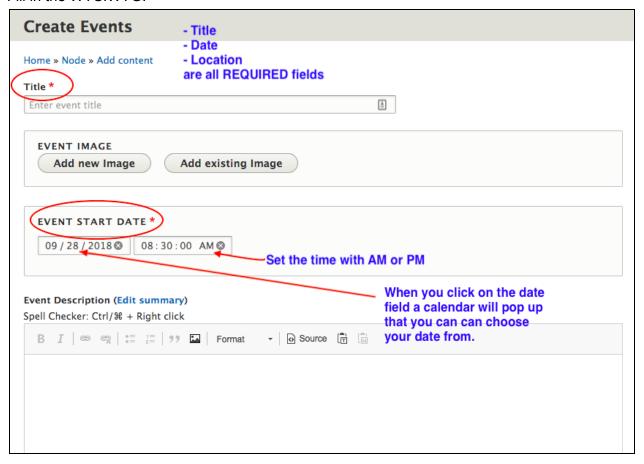
Events show up on the home page and on the page they are created on automatically until the event has passed. They automatically fall of these views after the event has happened. Events are persistent - they never come off of the actual Calendar view.

Add News Item:

NOTE: Adding an Event is just like adding a News item.

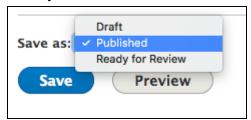
Navigate to the "lowest page" where you would want the Event Item to appear. EX: Aquatics - under Recreation. This way the event will filter its way up the ladder to the Department and section.

From the Editor's Menu choose "Add - Event." Fill in the WYSIWYG.



You can "promote" (add) your event to other section pages. Add documents, or links.

When you are done, Set the State to "Published" and press Save.



Edit or Delete a News Item:

NOTE: Editing an Event is just like adding a News item. You can use either of the two ways described to edit or delete an event just like a news item.

Find the event in the department or on the calendar.

Click "more" to open the event.

Click on the "Edit' tab.

Make any changes necessary.

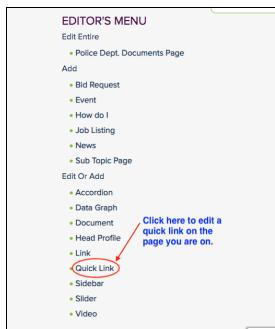
Save your work.

Add, Edit, Remove a Quick Link

Quick links are a way for your users to get to a page or very important information quickly without having to search it out. Think about information that you get asked about a lot. A quick link would be a way for you to get a citizen to that information without many clicks.

NOTE: Adding a Quick Link is similar to adding any of the other related content on a page. Ex: Accordions, Contact info, etc. Simply follow the webform to fill in at least all of the required spaces.

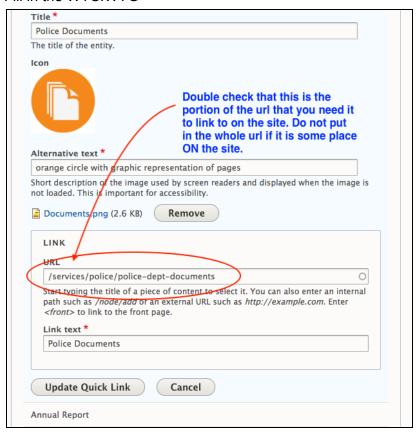
From the Editor's Menu choose "Add/Edit - Quick Link."



Choose the Quick link you want to edit.



Fill in the WYSIWYG



If you are linking to content/pages on the site, make sure you only use the last identifying portion of the url - NOT the full url. If you are linking to content/web-pages OFF of the site, then put in the full url with the http://



Best Practices

Photo Sizes (all listed in pixels):

Keep in mind that these sizes are not set in stone. The site will adjust to some degree, you may not see all of the image, or you may have white space around it depending on where the image is located on the site.

Home Page images:

- Home page slider 1400(w) x 685(h)
- Action blocks (below slider and home page quick links) 430 x 200
- Data graphics 290 x 165

Interior Page Images:

- Section PageTop slider 1200 x 450
- Department Page slider 940 x 470
- Topic Page slider 600 x 400
- Quick links 130 x 130
- Right Sidebar 260 x 175, or 215 x 160, or 720 x 480

News:

- 360 x 240
- NOTE: Other sizes may be used, but will be cropped by site to fit space

Events:

- 460 x 230
- NOTE: Other sizes may be used, but will be cropped by site to fit space

Profile:

300 x 400

Documents:

Files

- Name a document file on your computer with a human readable name
- Put dashes (-) or underlines (_) between words

Include a date with full year on document names. EX:
 Public-Complaint-Form-8-10-2018 or Public_Complaint_Form_8-10-2018

Documents uploaded to site

- Check to see if the document is uploaded already before uploading it.
 NOTE: Key in a few letters of the first word and see what pops up
- Name the document a human readable title. EX: Public Complaint Form

How to: Edit the General Service Request Form

NOTE: Only users with Site Editor permissions and higher can edit this form.

To Edit/Add requests:

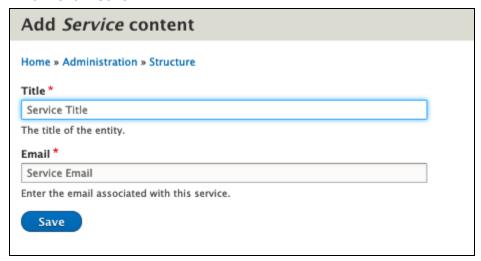
Start:

- 1. Click on Siet Editor in Black ribbon by username
- 2. Hover over Contact Forms
- 3. Drop down to Service Request Forms
- 4. Move over to Add or Edit Services



To Add a New Service:

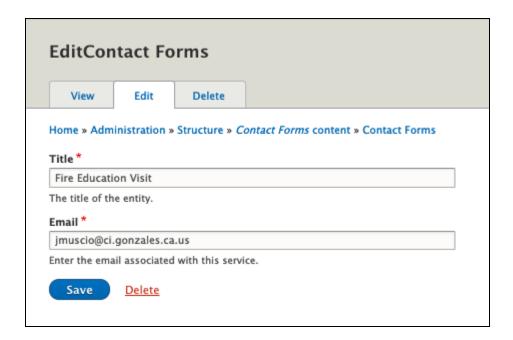
- 1. Fill out Service Title
- 2. Fill out Service Email
- 3. Click "Save"



To Edit a Service"

- 1. Choose the service to edit
- 2. Make edits
- 3. Click "Save"

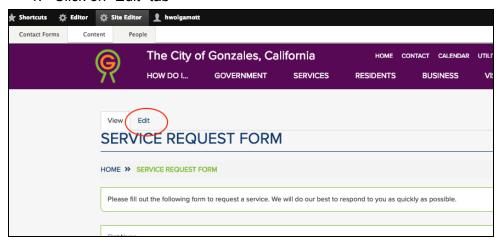




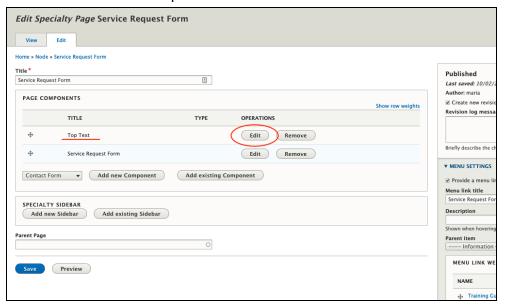
To Edit Body Text (Top of form)

Go to form: https://gonzalesca.gov/service-request-form

1. Click on "Edit" tab



2. Click on "Edit" in Top Text field area



How to: Add/Edit to the Kick Kiosk

To Add new Kiosk and new slide:

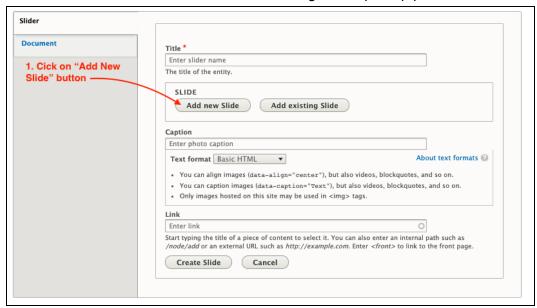
- 1. Make sure you are logged in.
- 2. Go to the Main Gonzales Way page: https://gonzalesca.gov/residents/gonzales-way
- 3. In the Editor's Menu click on **Kick Kiosk** in the "Add" section.



- 4. Fill out Title (required), date of Kick Kiosk, body.
- 5. "Add a new slide" if using a new image that has never been uploaded before.

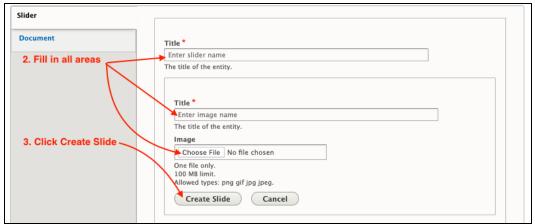


6. If "New" fill in Title, click on "Add New slide again to open up photo browser functionality.

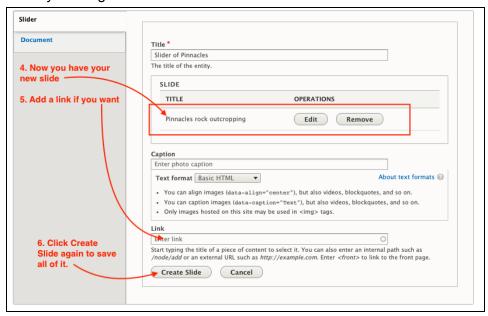


7. Fill in all required fields.

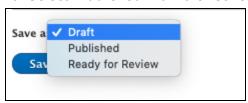
NOTE don't forget the Alt Tags for Screen Readers. It's required.



8. Once you have your photo chosen and uploaded, add a link if you want, and save the full slide by clicking on "Create Slide".



- 9. Repeat steps 5-8 to add more slides
- 10. Select "Published" from the "Save as:" drop down menu.



11. Click "Save" to save all of your work.



NOTE: We recommending saving early on as you create a list of Kiosk Slides (3-5 slides in) and then go"Edit" the Kiosk to add more.

To Add existing slide:

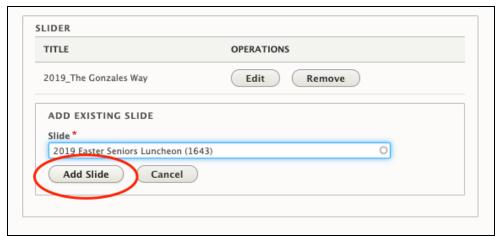
- 1. Proceed as if you are creating new Kick Kiosk.
- 2. When you go to add slides, choose "Add Existing Slide".



- 3. Enter in a few of the letters or a word of the title of the slide. A list of possible slides will drop down.
- 4. Choose the slide you would like to use.



5. Click on "Add Slide" button to confirm.



To Edit:

- 1. Make sure you are logged in.
- 2. Go to the Main Gonzales Way page: https://gonzalesca.gov/residents/gonzales-way
- 3. In the Editor's Menu click on **Kick Kiosk** in the "Edit" section.



4. Click on "edit" for the Kick Kiosk you would like to change or add to.



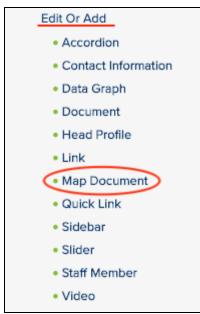
- 5. Make any changes or add new slides.
- 6. Click on "Save" to save all of your edits/changes.



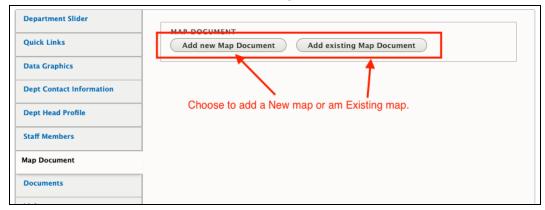
How to: Add/Edit Map Documents

To Add New Map:

- 1. Make sure you are logged in.
- 2. Go to the page on which you want to put a map
- 3. In the Editor's Menu click on Map Document in the "Edit Or Add Add" section.



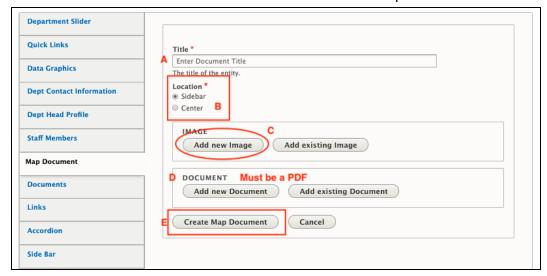
4. Choose to add a New map or an Existing map.



5. For a NEW map Fill in all fields A - E.

Notes: For C - Image - Can be a screen shot of the map.

For D - Document - this is the actual PDF of the map.



6. After clicking on E - "Create Map Document", be sure to click "Save" at the bottom of the page to save the whole page.



NOTE: You will see the map on the page you have created a new map on, or added an existing map to. You will also find the map in the map gallery here:

https://gonzalesca.gov/government/information-center/map-gallery

To Edit a Map:

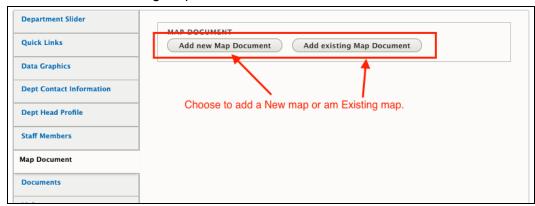
- 1. Go to the page on which you want to edit a map.
- 2. In the Editor's Menu click on **Map Document** in the "Edit Or Add Add" section as above.
- 3. Choose the Map you want to edit and click "Edit"
- 4. Make changes title, text, PDF, image, etc.
- 5. Click "Update Map Document" when done with edits. Or hit "cancel" to exit



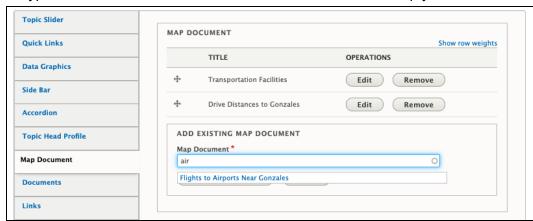
5. Don't forget to **SAVE** at the bottom of the page when you are done.

To Add an Existing Map:

- 1. Make sure you are logged in.
- 2. Go to the page on which you want to put a map
- 3. In the Editor's Menu click on **Map Document** in the "Edit Or Add Add" section as above.
- 4. Choose "Add existing Map Document"



5. Type in the first few letters, or a word from the title of the map you want to use.



- 6. Choose the name of the map you would like to use.
- 7. Click "Add Map Document"
- 8. Click on "Save" to update the page.



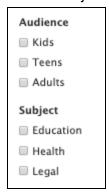
How to: Add/Edit Resources

To Add New Resource:

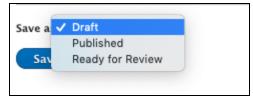
- 1. Make sure you are logged in.
- 2. Go to the home Gonzales Way page: https://gonzalesca.gov/residents/gonzales-way
- 3. In the Editor's Menu click on "Resource" in the "Add" section.



4. Fill out the WYSIWYG. Click off the audience of who might be interested in this resource, and the subject. **NOTE:** May choose more than one in each list.



5. Change Status to "Published" and Click "Save"



To Edit a Resource:

- 1. Make sure you are logged in.
- 2. Go to the Main Gonzales Way page: https://gonzalesca.gov/residents/gonzales-way
- 3. In the Editor's Menu click on "Resource" in the "Edit" section.



4. Choose which resource to edit/update and click on "edit".



5. Make all of your changes and click "Save" to update full resource.



Note: Resource item will NOT show up on Gonzales Way Home page. It will show up on the Community Resources Page:

https://gonzalesca.gov/residents/gonzales-way/community-resources