



**IMPORTANT UTILITY DATES TO REMEMBER**

Your utility bill is due every fourth Tuesday of the month. Penalties will be applied the day after. Shut-off day will always be the second Wednesday of every month.

Bills are due and payable by the due date; a 10% penalty is applied if payment is not received by 5:00pm at City Hall or 4:00pm at the drop boxes by the due date. Drop boxes are located by the Post Office and the Shopping Center (by Latte Café).

**RESTORATION OF SERVICE**

<b>During Normal Hours of Operation</b>	\$40.25 for normal hours of operation Monday through Friday 8am to 5 pm, except holidays.
<b>After Hours of Operation</b>	<p><b>After Hours Telephone</b>            In order to receive After Hours Reconnection Service customer shall call our Number answering service which is available during non-business hours for emergencies (831) 758-7630.</p>
	<p><b>After Hours Charge</b>            \$80.50 for After Hours Reconnection after 5pm to 10pm including weekends and holidays. Customer is required to pay entire delinquent amount plus after hours fee of \$80.50 at the time of reconnection. Customer is required to be present when services are reconnected. Only personal checks or money orders will be accepted by field personnel, no cash.</p>

**For any questions regarding your utility bill please call our office at (831) 675-5000.**